

Susan Maddux

Custom Process

My work is a unique creation. Trust and respect for the creative decisions and instincts of the artist are a vital part of this process, as is the intention and inspiration of our collaborators. Let's make something beautiful!

Following is a process list with common steps for a custom project. Some projects will have specific variations and we will adjust accordingly.

Process Checklist

- Dimensions agreed upon
- Archive pieces chosen for color palette and shape inspiration or other color ideas discussed (if applicable)
- Requirements for hanging hardware agreed upon, and solution approved (if applicable)
- Price agreed upon
- Time frame for delivery set
- Shipping estimate received (if requested)
- Primary contacts for project and preferred method of contact established
- 50% payment to begin project received
- Shape and palette sketches emailed and approved
- Finish sample of the materials and paint colors sent out (if necessary) and approved
 - *Please note that palette, shape and exact dimensions may change slightly in progress at the artist's discretion. Our objective is to create a piece of artwork that is unique and realized in the most beautiful way according to the artist's judgment.
- Design direction signed off on by client
- Mid point snapshot of work in progress sent and approved
 - *At that time, we do not expect to make radical changes, but wish to give an update on the progress and make sure expectations are aligned with progress. We look forward to confirmation that all is going according to general expectations.
- Final snapshot before shipping
- We work with Goodman Packing and Shipping, and will connect you to coordinate pickup, packing, shipping and delivery options of your choice.
- Final invoice sent out with payment due within 30 days

All design sketches must be approved for studio work to start. Lead time is approximately 8 weeks from design sign off.